



DENVER  
PUBLIC  
SCHOOLS

Discover a World of Opportunity™

Open Enrollment | 2022

April 18 – May 6



Insurance plans are offered and/or underwritten  
by Aetna Life Insurance Company (Aetna).



It's what matters:

**Health care  
with heart**



# Access to quality-driven, convenient and affordable care

From a strong foundation to extended care options



Check the plan design and benefits summary for more information on coverage and costs and visit [thecommons.dpsk12.org/openenrollment](https://thecommons.dpsk12.org/openenrollment) for more DPS OE information

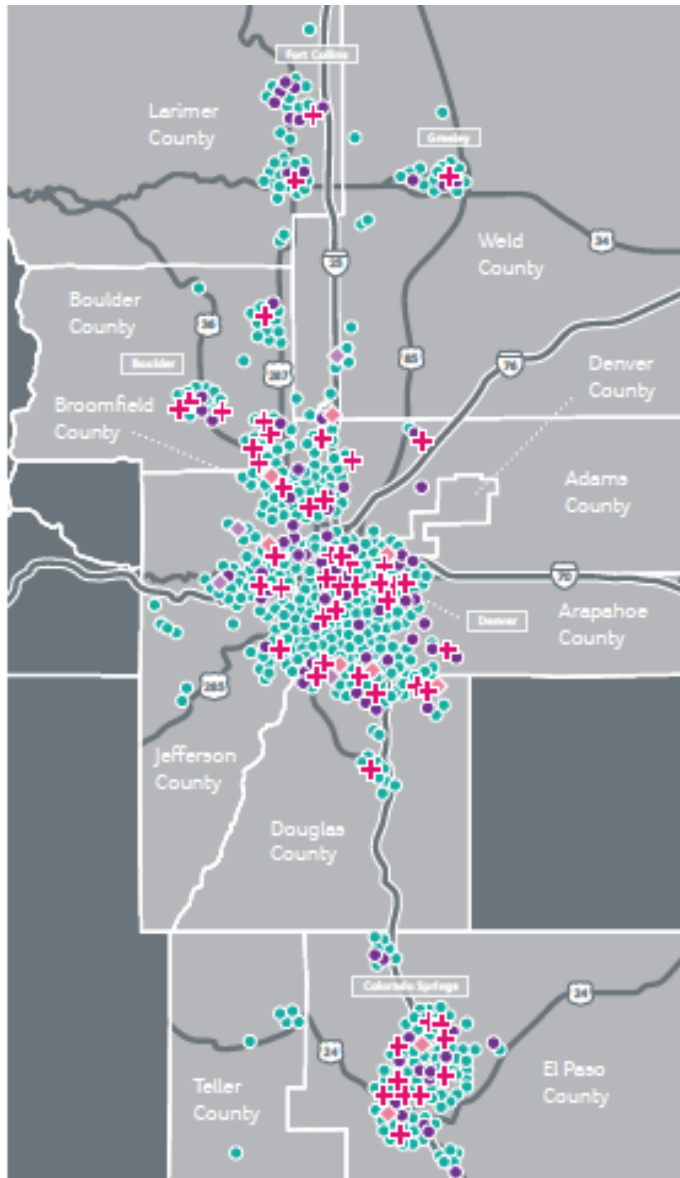
# Plan designs

	<b>CDHP 3500 Plan – Whole Health In-Network Only</b>	<b>CDHP 2800 Plan– Whole Health In-Network Only</b>
<b>Preventive Care</b>	Covered 100%	Covered 100%
<b>Deductible – Ind.</b>	\$3,500	\$2,800
<b>Deductible – Fam.</b>	\$7,000	\$5,600
<b>Annual out-of-pocket maximum</b>	\$6,350/\$12,700	\$4,000/\$8,000
<b>Office visit</b>	30% after deductible	30% after deductible
<b>Specialist office visit</b>	30% after deductible	30% after deductible
<b>Prescription drugs</b>	\$20/\$40/\$60/20% after deductible	\$20/\$40/\$60/20% after deductible
<b>Urgent care</b>	30% after deductible	30% after deductible
<b>Emergency room</b>	30% after deductible	30% after deductible
<b>PT/OT/ST</b>	30% after deductible	30% after deductible
<b>Chiropractic</b>	30% after deductible	30% after deductible
<b>X-rays, complex imaging</b>	30% after deductible	30% after deductible

# Plan designs

	<b>CDHP 2800 Plan – Open Access Health Network Only</b>	<b>COPAY DHMO 1000 – Whole Health In-Network Only</b>
<b>Preventive Care</b>	Covered 100%	Covered 100%
<b>Deductible – Ind.</b>	\$2,800	\$1,000
<b>Deductible – Fam.</b>	\$5,600	\$3,000
<b>Annual out-of-pocket maximum</b>	\$4,000/\$8,000	\$3,000/\$9,000
<b>Office visit</b>	30% after deductible	\$40 copay
<b>Specialist office visit</b>	30% after deductible	\$60 copay
<b>Prescription drugs</b>	\$20/\$40/\$60/20% after deductible	\$20/\$40/\$60/20% to \$250 max
<b>Urgent care</b>	30% after deductible	\$60 copay
<b>Emergency room</b>	30% after deductible	30% after deductible
<b>PT/OT/ST</b>	30% after deductible	\$40 copay
<b>Chiropractic</b>	30% after deductible	\$40 copay
<b>X-rays, complex imaging</b>	30% after deductible	30% after deductible

# Aetna Whole Health Colorado Front Range network



2,300+ primary care physicians ◀

19,000+ specialists ◀

45 hospitals (including every hospital south of Loveland, plus all Children's satellite hospital locations) ◀

40 urgent care centers plus 9 Centura Health Emergency & Urgent Care locations ◀

- ✚ Hospitals
- Primary care doctors
- Urgent care centers
- ◆ Emergency urgent care centers
- ◆ Acute care facilities



Visit [www.Aetna.com/docfind](http://www.Aetna.com/docfind) for the most up-to-date information on doctors and facilities

# One-stop customer service for Denver Public School



**With a simple, personalized experience, the concierge connects members to the right programs and resources and makes their lives a little easier**

## **THE CONCIERGE:**

Locates providers

Estimates costs

Receives clinical alerts

Educates members on maximizing benefits

Helps schedule doctor visits

Makes warm transfers

Interacts through webchat

Conducts first impression treatment

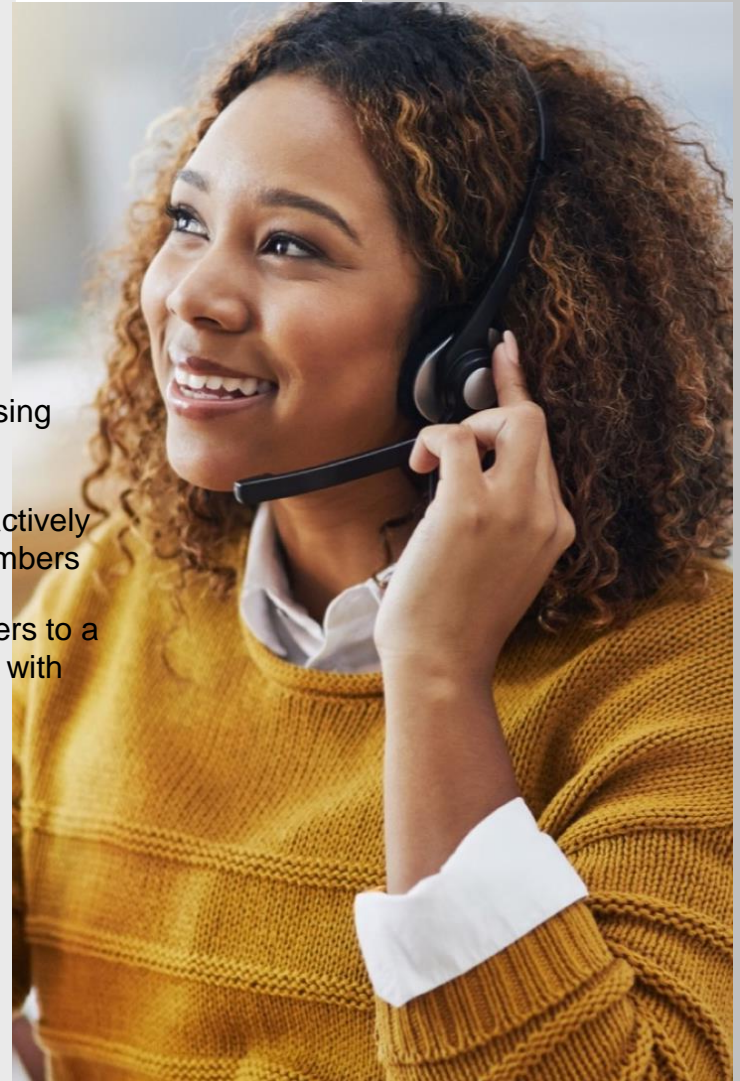
Offers real-time claims reprocessing


Uses predictive analytics to proactively reach out to members

Directing members to a digital front door with Aetna Health

Get personalized support  
with **Concierge**  
**855-220-6416**

Talk to a Nurse anytime by calling  
our **24 Hour Nurse-line**  
**1-800-556-1555**





## Evolving the mental wellbeing experience

We're simplifying mental wellbeing and connecting members with the appropriate care.



New, differentiated solutions address both members' and plan sponsors' unique mental wellbeing challenges.



We broaden access and care for our members by focusing on provider relationships, whether face-to-face in an office, or digital options at home.



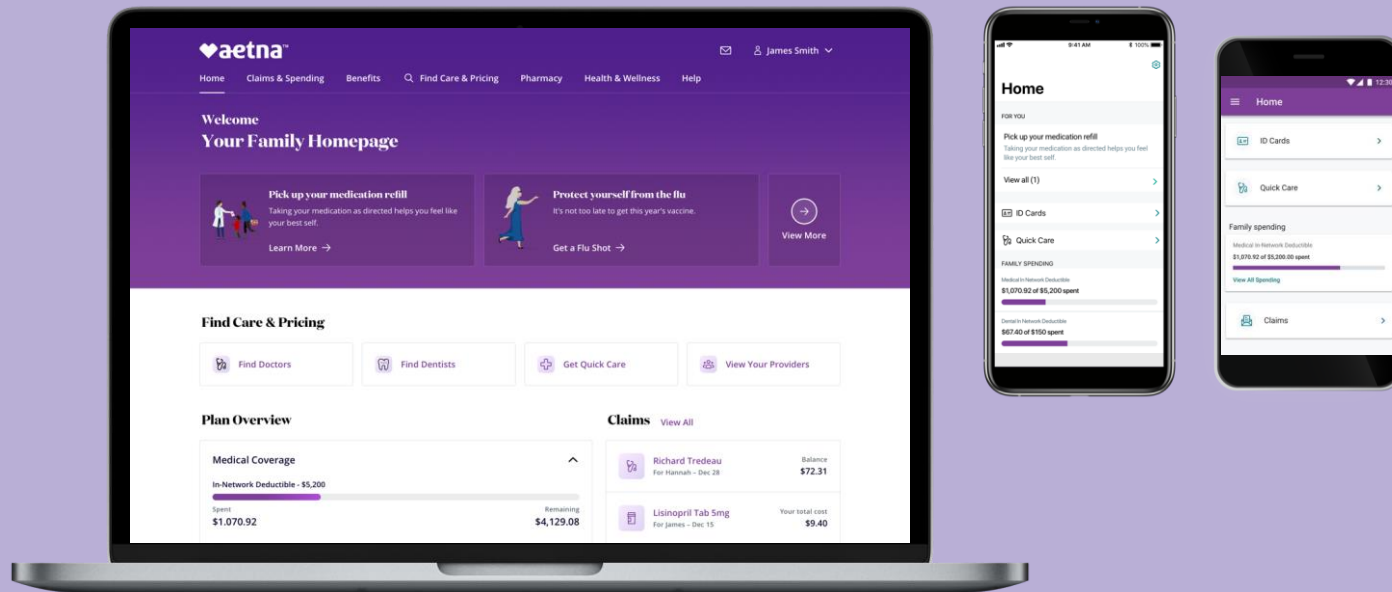
Programs like **MindCheck** and **AbleTo**, help simplify the mental wellbeing experience by making it easier to get local care.

*Members with consistent counseling sessions have an annual average cost savings of \$1,700 to \$2,300.<sup>1</sup>*

1 CVS Health® and Aetna Provider Analytics, 2020 – CVS® HealthHUB™ locations as Behavioral Health (BH) destination data analytics and business case development – 2018 utilization and adherence among members with BH conditions. Savings compared to those without consistent counseling sessions.

# A convenient digital front door to managing your health

## Aetna Health<sup>SM</sup> online platform



Apple, the Apple logo, iPhone, iPad and the Apple Watch are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc.

Names and some details have been changed or omitted to protect member privacy.



# Talk to a doctor anytime, anywhere

“Teladoc is a godsend for anyone who has spent 3 hours in a waiting room for something that can be resolved with a simple phone call in minutes. I love bragging to my friends that I have Teladoc.”

-Teladoc member



## 24/7 access to a doctor by phone or video



Talk to a doctor in  
minutes\*



Available anytime,  
anywhere\*



\$49 or less  
per visit

Download the app: [Teladoc.com/aetna](https://teladoc.com/aetna)



Call 1-855-TELADOC

\*10 minutes is the median wait time for an on-demand visit but wait times may be longer during peak hours or seasons. On-demand consults are guaranteed within an hour of request or are FREE of charge. Idaho is video only; AR & DE require video for first visit every 24 months.



# Driving behavior change and medical cost savings through healthy actions\*



## EARN REWARDS

BY:

 **Staying active**

 **Maintaining everyday health**

 **Key health moments**



The Attain® app has empowered users to get healthier in its first two years of launch. What drives the success? **High engagement, proven behavior change and unique sensor analytics** — plus the increased productivity and cost savings that go with them.



**200K+**  
users

**92%**  
feel healthier with  
the use of Attain

**\$10**  
per user per  
month in medical  
cost savings

**21%**  
increase in primary  
care physician  
(PCP) wellness visit  
rates

\*Attain by Aetna® analytics data, current as of January 1, 2021.

Apple, the Apple logo, iPhone, iPad and the Apple Watch are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc.

# What can you do during Open Enrollment?

Open Enrollment is **April 18 – May 6**

**1**

**Add or remove  
eligible  
dependents**

**2**

**Enroll or waive  
enrollment in many  
benefits plans**

**3**

**Change  
benefits plans**

**Don't miss out**  
enrollment information  
you should know

---

**You won't have the chance to  
enroll in your benefits plans  
again until the next annual  
enrollment period, unless you  
have a qualifying event during  
the year.**